





# Stakeholders' Surveys for Refugee Teaching Competences

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#### Disclaimer

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### **Executive Summary**

This deliverable reports on the stakeholders' survey instrument used to elicit important information for developing the teacher competences framework upon which the training sessions, the revision of the undergraduate courses to infuse refugee teaching and learning and the development of new courses for the Diploma programme on RefTeCp will be based on and structured. The quantitative survey was supplemented by 7 SWOT Analyses with the participation of more than 100 stakeholders in public and refugee schools, which were carried out before the quantitative surveys.

Three questionnaires were developed- one for students from the partners' Faculties of Education, the other on refugee teachers working in refugee community schools and the last on Egyptian public-school teachers where in their schools they also have refugee children. The questionnaires aimed to gather data on key concepts related to the capacity building and other data that is useful in developing capacity building interventions as well as course curriculum revision and development to address RefTeCp. All the questionnaires were thoroughly discussed during the kick-off meeting and validated. The final questionnaires were disseminated to all partner universities. They were translated into the Arabic language and distributed to the target groups.

The total sample of students that participated in the survey across all the partner universities reached up to 1506 students, equally distributed between year 1 and year 4, coming from Al Azhar University (430 or 29%), Aswan University (332 or 22%), Zagazig University (382 or 25%) and 6<sup>th</sup> October University (362 or 24%). 58% were males and 42% females. The number of refugee teachers from the Syrian community schools reached up to 260 teachers, of whom the great majority (96%) are Syrians, 63% teach at the elementary school level and 34% at the secondary school level. 89% were females and 11% males, teaching Arabic (41%), Primary school subjects (34%) and English (24%). In terms of academic background, 19% have secondary school education, only 2% graduated from teacher education and 79% are from various university subjects. It is worth pointing that a very small proportion are certified teachers.

The Egyptian public-school teachers reached up to 161, of whom 48% are males and 52% females. 81% teach at the elementary school level and 19% at the secondary. 37% has more than 15 years work as a teacher, followed by 32% less than four years and the rest ranging between 5-14 years. It is interesting to find out that the great majority (64%) are teaching refugee children on less than 4 years, 24% 5-9 and the rest above 10 years. The great majority (73%) is teaching between 5-9 years. In the first part, we present the key structures composed in the student and teacher questionnaires and in the second part, we present the results of the SWOT Analyses.

## **SURVEY RESULTS**

Rate the extent to which you can perform the following	Not at all	To a slight extent	To a moderate extent	To a large extent	To a great \extent	MEAN (S.D)
V4 I am convinced that I am able to respond to the needs of refugee and immigrant students.	52	279	440	465	270	3,41
	(4%)	(18%)	(29%)	(31%)	(18%)	(1,09)
V5 I can maintain a positive relationship with refugee and immigrant parents.	37	101	385	665	318	3,75
	(2%)	(7%)	(26%)	(44%)	(21%)	(0,95)
V6 I am confident in my ability of helping refugee and immigrant students to be happy.	37	80	370	710	309	3,78
	(3%)	(5%)	(25%)	(47%)	(20%)	(0,91)
V7 I can motivate refugee and immigrant learners to participate in innovative learning projects.	40	83	354	686	343	3,80
	(3%)	(5%)	(23%)	(46%)	(23%)	(0,94)
V8 I am positive and committed to use new types of pedagogical practices suitable for refugee and immigrant students.	44	122	596	496	248	3,52
	(3%)	(8%)	(40%)	(33%)	(16%)	(0,96)
V9 I would be open to trying alternative types of teaching practices for refugee and immigrant learners.	54	130	384	632	306	3,67
	(4%)	(9%)	(25%)	(42%)	(20%)	(1,01)
V10 I would be willing to learn how to apply teaching methods suitable for refugee and immigrant learners.	40	102	350	701	313	3,76
	(3%)	(7%)	(23%)	(46%)	(21%)	(0,95)
V11 I would be open to trying new practices for refugee and immigrant learners that need time to learn.	370	100	314	550	172	3,04
	(25%)	(7%)	(21%)	(36%)	(11%)	(1,37)
V12 I am aware of the diversity of cultural backgrounds of refugee and immigrant learners.	55	124	543	481	303	3,57
	(4%)	(8%)	(36%)	(32%)	(20%)	(1,02)

Rate the extent to which you can perform the following	Not at all	To a slight extent	To a moderate extent	To a large extent	To a great \extent	MEAN (S.D)
V13 I can learn from refugee and immigrant learners whose cultural background is different from mine.	31	67	591	473	344	3,69
	(2%)	(5%)	(39%)	(31%)	(23%)	(0,94)
V14 I am proud of refugee and immigrant learners' cultures.	26	71	406	631	372	3,83
	(2%)	(5%)	(27%)	(42%)	(24%)	(0,91)
V15 I am aware of refugee and immigrant learners' socio-cultural differences.	47	37	431	765	226	3,72
	(3%)	(2%)	(29%)	(51%)	(15%)	(0,86)

How much do you agree with the following statements	Disagree strongly	Disagree	Neither agree or disagree	Agree	Agree strongly	MEAN (S.D)
V16 When I see injustice and do nothing about it, I feel guilty.	42	50	221	828	365	3,95
	(3%)	(3%)	(15%)	(55%)	(24%)	(0,88)
V17 Helping those less fortunate than me will change my life.	32	52	243	869	310	3,91
	(2%)	(3%)	(16%)	(58%)	(21%)	(0,83)
V18 I appreciate the presence of refugees and immigrants in my city.	40	99	376	701	290	3,73
	(3%)	(7%)	(25%)	(46%)	(19%)	(0,93)
V19 The public expression of the identity of the culturally different should be limited.	58	138	272	644	393	3,81
	(4%)	(9%)	(18%)	(43%)	(26%)	(1,67)
V20 All groups should feel the need and the right to express their peculiarity in the public space.	51	50	281	875	249	3,81
	(3%)	(3%)	(19%)	(58%)	(17%)	(0,87)
V21 Resources should be distributed so that everyone can live a decent life.	61	53	327	598	466	3,93
	(4%)	(3%)	(22%)	(40%)	(31%)	(1,46)
V22 Members of the different groups should be treated equally	83	73	379	577	394	3,75
	(6%)	(5%)	(25%)	(38%)	(26%)	(1,07)
V23 All people should be equally exposed to environmental pollution and risks.	91	91	209	727	388	3,82
	(6%)	(6%)	(14%)	(48%)	(26%)	(1,07)

How much do you agree with the following statements	Disagree strongly	Disagree	Neither agree or disagree	Agree	Agree strongly	MEAN (S.D)
V24 An alternative to the minimum wage could be a salary that calculates a decent standard of living.	77	57	249	757	366	3,85
	(5%)	(4%)	(17%)	(50%)	(24%)	(1,00)
V25 All people must have the opportunity to participate in decisions that can influence them.	58	61	139	864	383	3,99
	(4%)	(4%)	(9%)	(57%)	(26%)	(1,39)
V26 Economic activity should be within the bounds of morality.	58	55	165	860	368	3,95
	(4%)	(4%)	(11%)	(57%)	(24%)	(0,92)
V27 It is an act of life for me to struggle to build a just and sustainable world.	52	55	172	849	378	3,96
	(4%)	(4%)	(11%)	(56%)	(25%)	(0,91)
V28 I can make the difference for a better future.	57	45	270	773	361	3,89
	(4%)	(3%)	(18%)	(51%)	(24%)	(0,93)
V29 I feel that we have to claim the common good through our active action on an individual and collective level.	43	59	149	892	363	3,98
	(3%)	(4%)	(10%)	(59%)	(24%)	(0,87)
V30 The marginalized people must have their own voice in public affairs.	55	63	170	831	387	3,95
	(4%)	(4%)	(11%)	(55%)	(26%)	(0,93)
V31 The interests of today's generations should not be at stake for those who will be born after 50 years.	53	33	146	827	447	4,05
	(3%)	(2%)	(10%)	(55%)	(30%)	(0,89)
V32 We must respect the cultural heritage of others as well as ours.	41	26	176	832	431	4,05
	(3%)	(2%)	(12%)	(55%)	(28%)	(0,85)
V33 The right to the goods of nature belongs to everyone.	44	51	175	816	420	4,01
	(3%)	(3%)	(12%)	(54%)	(28%)	(0,89)
V34 Economic prosperity is not an indicator of the wealth we hold, but how well this wealth is distributed in a fair way.	116	103	196	722	369	3,75
	(8%)	(7%)	(13%)	(48%)	(24%)	(1,13)

How much do you agree with the following statements	Disagree strongly	Disagree	Neither agree or disagree	Agree	Agree strongly	MEAN (S.D)
V35 When I buy products that I like at affordable prices, I do not care about where they come from.	141	100	251	659	355	3,66
	(9%)	(7%)	(17%)	(44%)	(23%)	(1,18)

How much do you agree with the following statements	Disagree strongly	Disagree	Neither agree or disagree	Agree	Agree strongly	MEAN (S.D.)
V36 Teaching is more a moral and political act than acquiring the knowledge and skills required in the labor market.	42	59	214	910	281	3,88
	(3%)	(4%)	(14%)	(60%)	(19%)	(0,85)
V37 I believe that learners are able to co-create their own learning.	32	33	231	923	287	3,93
	(2%)	(2%)	(16%)	(61%)	(19%)	(0,79)
V38 I believe that learners can change the world.	28	39	248	828	363	3,97
	(2%)	(3%)	(16%)	(55%)	(24%)	(0,82)
V39 I believe that learners need skills that go far beyond what they have learned at school.	37	42	271	777	379	3,94
	(2%)	(3%)	(18%)	(52%)	(25%)	(0,87)
V40 I believe that learners love learning but are oppressed with sterile knowledge.	39	40	253	822	352	3,93
	(3%)	(3%)	(17%)	(54%)	(23%)	(0,86)
V41 I believe that learners have a voice and should be heard.	35	42	242	810	377	3,96
	(2%)	(3%)	(16%)	(54%)	(25%)	(0,85)
V42 I believe that learners are not empty containers waiting to be filled with knowledge.	45	36	300	773	352	3,90
	(3%)	(3%)	(20%)	(51%)	(23%)	(0,89)
V43 I believe that learners can make a difference.	34	41	261	860	310	3,91
	(2%)	(3%)	(17%)	(57%)	(21%)	(0,83)
V44 I believe that I can get more from the learners than I can teach them.	39	44	344	799	280	3,82
	(3%)	(3%)	(23%)	(53%)	(18%)	(0,86)

How much do you agree with the following statements	Disagree strongly	Disagree	Neither agree or disagree	Agree	Agree strongly	MEAN (S.D.)
V45 I do the best to turn learners more independent in their own learning.	34	42	253	866	311	3,92
	(2%)	(3%)	(17%)	(57%)	(21%)	(0,83)
V46 I believe that the teacher should fight injustice even at the risk of losing his/her job.	45	37	368	701	355	3,85
	(3%)	(3%)	(24%)	(46%)	(24%)	(0,91)
V47 I believe in the advisory role of the teacher.	39	37	250	911	269	3,89
	(3%)	(2%)	(17%)	(60%)	(18%)	(0,81)
V48 I believe that the teacher should bring the school to society and society at school.	30	36	359	777	304	3,86
	(2%)	(2%)	(24%)	(52%)	(20%)	(0,83)
V49 I believe that the teacher should talk to his/her learners about the power structures, social injustice and oppression.	34	46	286	854	286	3,87
	(2%)	(3%)	(19%)	(57%)	(19%)	(0,83)
V50 I believe that the teacher should aim to teach the transformation of self and society.	50	77	329	739	311	3,79
	(3%)	(5%)	(22%)	(49%)	(21%)	(0,94)
V51 I believe that the teacher should see the curriculum as a fixed package of knowledge transferred to learners.	117	118	342	698	231	3,54
	(8%)	(8%)	(23%)	(46%)	(15%)	(1,09)

How much do you agree with the following statements?	Disagree strongly	Disagree	Neither agree or disagree	Agree	Agree strongly	MEAN (S.D.)
V52 My university studies prepare me to meet the needs of refugee and immigrant children.	313	237	317	542	97	2,92
	(21%)	(16%)	(21%)	(36%)	(6%)	(1,26)

How much do you agree with the following statements?	Disagree strongly	Disagree	Neither agree or disagree	Agree	Agree strongly	MEAN (S.D.)
V53 My teachers at the University encouraged me to promote the well-being of refugee and immigrant students.	336	230	307	529	104	2,89
	(22%)	(15%)	(21%)	(35%)	(7%)	(1,29)
V54 I have got knowledge and skills in tackling the socio-cultural needs of refugee/immigrant learners.	298	194	303	617	94	3,01
	(20%)	(13%)	(20%)	(41%)	(6%)	(1,26)
V55 I have got knowledge and skills in tackling the emotional needs of refugee/immigrant learners.	290	209	319	571	117	3,01
	(19%)	(14%)	(21%)	(38%)	(8%)	(1,26)
V56 I have got knowledge and skills in tackling the psychological needs of refugee/immigrant learners.	318	170	332	582	104	2,99
	(21%)	(11%)	(22%)	(39%)	(7%)	(1,27)
V57 I have got knowledge and skills in tackling the trauma needs of refugee/immigrant learners.	305	204	305	598	94	2,98
	(20%)	(14%)	(20%)	(40%)	(6%)	(1,26)
V58 I have got knowledge and skills in tackling the learning needs of refugee/immigrant learners.	313	174	396	537	86	2,94
	(21%)	(11%)	(26%)	(36%)	(6%)	(1,24)
V59 I have got knowledge and skills in promoting the inter-cultural competences of learners with different socio-cultural backgrounds.	273	216	340	574	103	3,01
	(18%)	(14%)	(23%)	(38%)	(7%)	(1,23)
V60 I have got knowledge and skills in promoting mentorship with refugee/immigrant learners.	360	261	301	498	86	2,79
	(24%)	(17%)	(20%)	(33%)	(6%)	(1,28)

How much do you agree with the following statements about refugee children problems and challenges	Disagree strongly	Disagree	Neither agree or disagree	Agree	Agree strongly	MEAN (S.D.)
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How much do you agree with the following statements about refugee children problems and challenges	Disagree strongly	Disagree	Neither agree or disagree	Agree	Agree strongly	MEAN (S.D.)
V61 Difficulties with social skills.	393	151	314	573	75	2,86
	(26%)	(10%)	(21%)	(38%)	(5%)	(1,31)
V62 Difficulties in forming friendships	360	224	325	513	84	2,83
	(24%)	(15%)	(21%)	(34%)	(6%)	(1,28)
V63 Worried or anxious	357	177	374	491	107	2,88
	(24%)	(12%)	(25%)	(32%)	(7%)	(1,29)
V64 Unhappy	330	235	365	483	93	2,85
	(22%)	(16%)	(24%)	(32%)	(6%)	(1,26)
V65 Lacking in self-	349	246	356	452	103	2,81
confidence/esteem	(23%)	(16%)	(24%)	(30%)	(7%)	(1,28)
V66 Poor concentration and attention	361	233	360	460	92	2,79
	(24%)	(16%)	(24%)	(30%)	(6%)	(1,27)
V67 Emotional problems	312	264	382	448	99	2,84
	(21%)	(17%)	(25%)	(30%)	(7%)	(1,26)
V68 School dropout	364	211	371	456	104	2,82
	(24%)	(14%)	(25%)	(30%)	(7%)	(1,29)
V69 Children attending irregularly	98	131	362	804	111	3,46
	(7%)	(9%)	(24%)	(53%)	(7%)	(0,98)
V70 Language problems	117	134	360	759	136	3,44
	(8%)	(9%)	(24%)	(50%)	(9%)	(1,04)
V71 Bullying	222	154	395	605	130	3,18
	(15%)	(10%)	(26%)	(40%)	(9%)	(1,19)
V72 Lack of money for supplies	83	123	469	718	113	3,43
	(5%)	(8%)	(31%)	(48%)	(8%)	(0,94)
V73 Low expectations	83	137	453	746	87	3,41
	(6%)	(9%)	(30%)	(49%)	(6%)	(0,93)
V74 Psychological stress	80	112	378	824	112	3,52
	(6%)	(7%)	(25%)	(55%)	(7%)	(0,93)
V75 Traumatic experiences	96	119	467	701	123	3,42
	(6%)	(8%)	(31%)	(47%)	(8%)	(0,97)
V76 Violent and aggressive	113	142	419	735	97	3,37
	(8%)	(9%)	(28%)	(49%)	(6%)	(1,00)
V77 Scared	96	132	425	734	119	3,43
	(6%)	(9%)	(28%)	(49%)	(8%)	(0,98)

How much do you agree with the following statements about refugee children problems and challenges	Disagree strongly	Disagree	Neither agree or disagree	Agree	Agree strongly	MEAN (S.D.)
V78 Bad nutrition	114	137	380	673	202	3,47
	(8%)	(9%)	(25%)	(45%)	(13%)	(1,07)
V79 Do not follow class routines	125	133	465	678	105	3,34
	(8%)	(9%)	(31%)	(45%)	(7%)	(1,02)

## **REFUGEE TEACHERS QUESTIONNAIRE**

Rate the extent to which you can perform the following	Not at all	To a slight extent	To a moderate extent	To a large extent	To a great \extent	MEAN (S.D.)
V11 I am convinced that I am able to respond to the needs of refugee and immigrant students.	0 (0%)	1 (0%)	32 (13%)	148 (59%)	69 (28%)	4,14 (0,63)
V12 I can maintain a positive relationship with refugee and immigrant parents.	0 (0%)	9 (4%)	27 (11%)	101 (40%)	113 (45%)	4,27 (0,80)
V13 I am confident in my ability of helping refugee and immigrant students to be happy.	1 (0%)	7 (3%)	29 (12%)	114 (45%)	99 (40%)	4,21 (0,79)
V14 I can motivate refugee and immigrant learners to participate in innovative learning projects.	0 (0%)	9 (4%)	53 (21%)	100 (40%)	87 (35%)	4,06 (0,84)
V15 I am positive and committed to use new types of pedagogical practices suitable for refugee and immigrant students.	0 (0%)	3 (1%)	22 (9%)	155 (62%)	70 (28%)	4,17 (0,62)
V16 I would be open to trying alternative types of teaching practices for refugee and immigrant learners.	0 (0%)	4 (2%)	10 (4%)	157 (63%)	78 (31%)	4,24 (0,60)

Rate the extent to which you can perform the following	Not at all	To a slight extent	To a moderate extent	To a large extent	To a great \extent	MEAN (S.D.)
V17 I would be willing to learn how to apply teaching methods suitable for refugee and immigrant learners.	0 (0%)	7 (3%)	10 (4%)	131 (52%)	102 (41%)	4,31 (0,68)
V18 I would be open to trying new practices for refugee and immigrant learners that need time to learn.	1 (0%)	6 (3%)	22 (9%)	137 (55%)	83 (33%)	4,18 (0,72)
V19 I am aware of the diversity of cultural backgrounds of refugee and immigrant learners.	0 (0%)	5 (2%)	40 (16%)	127 (51%)	78 (31%)	4,11 (0,74)
V20 I can learn from refugee and immigrant learners whose cultural background is different from mine.	0 (0%)	0 (0%)	48 (19%)	114 (46%)	88 (35%)	4,16 (0,72)
V21 I am proud of refugee and immigrant learners' cultures.	0 (0%)	5 (2%)	34 (14%)	127 (51%)	84 (33%)	4,16 (0,73)
V22 I am aware of refugee and immigrant learners' socio-cultural differences.	0 (0%)	3 (1%)	27 (11%)	163 (65%)	57 (23%)	4,10 (0,61)

How much do you agree with the following statements	Disagree strongly	Disagree	Neither agree or disagree	Agree	Agree strongly	MEAN (S.D)
V23 When I see injustice and do nothing about it, I feel guilty.	9 (4%)	3 (1%)	10 (4%)	150 (60%)	77 (31%)	4,13 (0,84)
V24 Helping those less fortunate than me will change my life.	3 (1%)	4 (2%)	18 (7%)	164 (66%)	61 (24%)	4,10 (0,69)
V25 I appreciate the presence of refugees and immigrants in my city.	4 (2%)	9 (4%)	13 (5%)	171 (68%)	53 (21%)	4,04 (0,74)
V26 The public expression of the identity of the culturally different should be limited.	15 (6%)	36 (14%)	48 (19%)	120 (48%)	31 (13%)	3,46 (1,07)

How much do you agree with the following statements	Disagree strongly	Disagree	Neither agree or disagree	Agree	Agree strongly	MEAN (S.D)
V27 All groups should feel the need and the right to express their peculiarity in the public space.	2 (1%)	19 (8%)	30 (12%)	150 (60%)	47 (19%)	3,89 (0,82)
V28 Resources should be distributed so that everyone can live a decent life.	0 (0%)	3 (1%)	9 (4%)	158 (63%)	80 (32%)	4,26 (0,58)
V29 Members of the different groups should be treated equally	7 (3%)	8 (3%)	7 (3%)	140 (56%)	88 (35%)	4,18 (0,86)
V30 All people should be equally exposed to environmental pollution and risks.	4 (2%)	14 (6%)	24 (9%)	137 (55%)	71 (28%)	4,03 (0,87)
V31 An alternative to the minimum wage could be a salary that calculates a decent standard of living.	0 (0%)	3 (1%)	26 (10%)	157 (63%)	64 (26%)	4,13 (0,63)
V32 All people must have the opportunity to participate in decisions that can influence them.	0 (0%)	1 (0%)	18 (7%)	147 (59%)	84 (34%)	4,26 (0,60)
V33 Economic activity should be within the bounds of morality.	0 (0%)	2 (1%)	7 (3%)	159 (63%)	82 (33%)	4,28 (0,56)
V34 It is an act of life for me to struggle to build a just and sustainable world.	0 (0%)	2 (1%)	10 (4%)	149 (59%)	89 (36%)	4,30 (0,58)
V35 I can make the difference for a better future.	0 (0%)	7 (3%)	9 (4%)	168 (67%)	66 (26%)	4,17 (0,62)
V36 I feel that we have to claim the common good through our active action on an individual and collective level.	0 (0%)	7 (3%)	18 (7%)	146 (58%)	79 (32%)	4,19 (0,68)
V37 The marginalized people must have their own voice in public affairs.	2 (1%)	9 (4%)	20 (8%)	143 (58%)	72 (29%)	4,11 (0,76)

How much do you agree with the following statements	Disagree strongly	Disagree	Neither agree or disagree	Agree	Agree strongly	MEAN (S.D)
V38 The interests of today's generations should not be at stake for those who will be born after 50 years.	1	6	21	140	82	4,18
	(1%)	(2%)	(8%)	(56%)	(33%)	(0,72)
V39 We must respect the cultural heritage of others as well as ours.	0 (0%)	4 (2%)	12 (5%)	154 (61%)	80 (32%)	4,24 (0,61)
V40 The right to the goods of nature belongs to everyone.	0	2	18	172	58	4,14
	(0%)	(1%)	(7%)	(69%)	(23%)	(0,56)
V41 Economic prosperity is not an indicator of the wealth we hold, but how well this wealth is distributed in a fair way.	1	12	16	151	70	4,11
	(1%)	(5%)	(6%)	(60%)	(28%)	(0,75)
V42 When I buy products that I like at affordable prices, I do not care about where they come from.	24	59	32	105	30	3,23
	(10%)	(23%)	(13%)	(42%)	(12%)	(1,21)

How much do you agree with the following statements	Disagree strongly	Disagree	Neither agree or disagree	Agree	Agree strongly	MEAN (S.D.)
V43 Teaching is more a moral and political act than acquiring the knowledge and skills required in the labor market.	0 (0%)	5 (2%)	20 (8%)	160 (64%)	65 (26%)	4,14 (0,63)
V44 I believe that learners are able to co-create their own learning.	0	7	34	147	62	4,06
	(0%)	(3%)	(13%)	(59%)	(25%)	(0,70)
V45 I believe that learners can change the world.	1	5	15	151	78	4,20
	(1%)	(2%)	(6%)	(60%)	(31%)	(0,67)
V46 I believe that learners need skills that go far beyond what they have learned at school.	0	6	17	148	79	4,20
	(0%)	(2%)	(7%)	(59%)	(32%)	(0,66)
V47 I believe that learners love learning but are oppressed with sterile knowledge.	0	8	23	173	46	4,03
	(0%)	(3%)	(9%)	(69%)	(19%)	(0,64)

How much do you agree with the following statements	Disagree strongly	Disagree	Neither agree or disagree	Agree	Agree strongly	MEAN (S.D.)
V48 I believe that learners have a voice and should be heard.	2 (1%)	3 (1%)	9 (4%)	168 (67%)	68 (27%)	4,19 (0,63)
V49 I believe that learners are not empty containers waiting to be filled with knowledge.	3 (1%)	10 (4%)	19 (8%)	159 (63%)	59 (24%)	4,04 (0,76)
V50 I believe that learners can make a difference.	0 (0%)	12 (5%)	20 (8%)	161 (65%)	56 (22%)	4,05 (0,71)
V51 I believe that I can get more from the learners than I can teach them.	3 (1%)	10 (4%)	41 (17%)	131 (52%)	65 (26%)	3,98 (0,83)
V52 I do the best to turn learners more independent in their own learning.	3 (1%)	9 (4%)	40 (16%)	145 (58%)	53 (21%)	3,94 (0,79)
V53 I believe that the teacher should fight injustice even at the risk of losing his/her job.	2 (1%)	9 (3%)	27 (11%)	132 (53%)	80 (32%)	4,12 (0,80)
V54 I believe in the advisory role of the teacher.	0 (0%)	10 (4%)	19 (8%)	148 (59%)	73 (29%)	4,14 (0,72)
V55 I believe that the teacher should bring the school to society and society at school.	0 (0%)	4 (2%)	29 (12%)	159 (63%)	58 (23%)	4,08 (0,64)
V56 I believe that the teacher should talk to his/her learners about the power structures, social injustice and oppression.	0 (0%)	5 (2%)	36 (15%)	171 (68%)	38 (15%)	3,97 (0,61)
V57 I believe that the teacher should aim to teach the transformation of self and society.	0 (0%)	9 (4%)	41 (16%)	171 (69%)	27 (11%)	3,87 (0,64)
V58 I believe that the teacher should see the curriculum as a fixed package of knowledge transferred to learners.	7 (3%)	30 (12%)	39 (15%)	140 (56%)	34 (14%)	3,66 (0,95)

How much do you agree with the following statements?	Disagree strongly	Disagree	Neither agree or disagree	Agree	Agree strongly	MEAN (S.D.)
V59 My university studies prepared me to meet the needs of refugee and immigrant children.	1 (0%)	23 (9%)	29 (12%)	164 (66%)	32 (13%)	3,82 (0,79)
V60 My teachers at the University encouraged me to promote the well-being of refugee and immigrant students.	0 (0%)	33 (13%)	61 (24%)	110 (44%)	46 (19%)	3,68 (0,92)
V61 I have got knowledge and skills in tackling the socio-cultural needs of refugee/immigrant learners.	2 (1%)	11 (4%)	27 (11%)	156 (62%)	54 (22%)	4,00 (0,76)
V62 I have got knowledge and skills in tackling the emotional needs of refugee/immigrant learners.	0 (0%)	16 (6%)	32 (13%)	138 (55%)	64 (26%)	4,00 (0,80)
V63 I have got knowledge and skills in tackling the psychological needs of refugee/immigrant learners.	0 (0%)	13 (5%)	32 (13%)	138 (55%)	67 (27%)	4,04 (0,78)
V64 I have got knowledge and skills in tackling the trauma needs of refugee/immigrant learners.	2 (1%)	11 (4%)	47 (19%)	132 (53%)	58 (23%)	3,93 (0,82)
V65 I have got knowledge and skills in tackling the learning needs of refugee/immigrant learners.	1 (0%)	5 (2%)	17 (7%)	174 (70%)	53 (21%)	4,09 (0,62)
V66 I have got knowledge and skills in promoting the inter-cultural competences of learners with different socio-cultural backgrounds.	1 (0%)	15 (6%)	24 (10%)	164 (66%)	46 (18%)	3,96 (0,75)
V67 I have got knowledge and skills in promoting mentorship with refugee/immigrant learners.	1 (1%)	19 (8%)	33 (13%)	146 (58%)	51 (20%)	3,91 (0,82)

How much do you agree with the following statements about refugee children problems and challenges	Disagree strongly	Disagree	Neither agree or disagree	Agree	Agree strongly	MEAN (S.D.)
V68 Difficulties with social skills.	0	30	30	140	50	3,84
	(0%)	(12%)	(12%)	(56%)	(20%)	(0,88)
V69 Difficulties in forming friendships	3	36	46	123	42	3,66
	(1%)	(15%)	(18%)	(49%)	(17%)	(0,96)
V70 Worried or anxious	0	35	41	124	50	3,76
	(0%)	(14%)	(16%)	(50%)	(20%)	(0,93)
V71 Unhappy	6	45	59	101	39	3,49
	(2%)	(18%)	(24%)	(40%)	(16%)	(1,03)
V72 Lacking in self-	3	52	45	109	41	3,53
confidence/esteem	(1%)	(21%)	(18%)	(44%)	(16%)	(1,03)
V73 Poor concentration and attention	6	46	43	105	50	3,59
	(3%)	(18%)	(17%)	(42%)	(20%)	(1,08)
V74 Emotional problems	3	35	61	102	48	3,63
	(1%)	(14%)	(25%)	(41%)	(19%)	(0,99)
V75 School dropout	3	44	37	126	40	3,62
	(1%)	(18%)	(15%)	(50%)	(16%)	(0,99)
V76 Children attending irregularly	2 (1%)	28 (11%)	35 (14%)	138 (55%)	46 (19%)	3,80 (0,90)
V77 Language problems	3	31	40	112	64	3,81
	(1%)	(12%)	(16%)	(45%)	(26%)	(0,99)
V78 Bullying	1 (0%)	31 (12%)	64 (26%)	117 (47%)	37 (15%)	3,63 (0,90)
V79 Lack of money for supplies	1 (0%)	22 (9%)	78 (31%)	109 (44%)	40 (16%)	3,66 (0,86)
V80 Low expectations	1	23	70	125	31	3,65
	(1%)	(9%)	(28%)	(50%)	(12%)	(0,83)
V81 Psychological stress	1 (0%)	20 (8%)	55 (22%)	142 (57%)	32 (13%)	3,74 (0,80)
V82 Traumatic experiences	0	17	62	134	37	3,76
	(0%)	(7%)	(25%)	(53%)	(15%)	(0,78)
V83 Violent and aggressive	0	19	75	126	30	3,67
	(0%)	(8%)	(30%)	(50%)	(12%)	(0,79)
V84 Scared	1	47	55	114	32	3,52
	(0%)	(19%)	(22%)	(46%)	(13%)	(0,95)

How much do you agree with the following statements about refugee children problems and challenges	Disagree strongly	Disagree	Neither agree or disagree	Agree	Agree strongly	MEAN (S.D.)
V85 Bad nutrition	4 (2%)	40 (16%)	76 (30%)	108 (43%)	22 (9%)	3,42 (0,92)
V86 Do not follow class routines	3 (1%)	26 (11%)	77 (31%)	131 (52%)	13 (5%)	3,50 (0,80)

# **EGYPTIAN PUBLIC TEACHERS' QUESTIONNAIRE**

Rate the extent to which you can perform the following	Not at all	To a slight extent	To a moderate extent	To a large extent	To a great \extent	MEAN (S.D.)
V7 I am convinced that I am able to respond to the needs of refugee and immigrant students.	8 (6%)	3 (2%)	66 (46%)	31 (22%)	34 (24%)	3,56 (1,05)
V8 I can maintain a positive relationship with refugee and immigrant parents.	0 (0%)	4 (3%)	57 (40%)	29 (20%)	52 (37%)	3,91 (0,94)
V9 I am confident in my ability of helping refugee and immigrant students to be happy.	0 (0%)	4 (3%)	70 (49%)	31 (22%)	37 (26%)	3,71 (0,89)
V10 I can motivate refugee and immigrant learners to participate in innovative learning projects.	0 (0%)	3 (2%)	59 (42%)	40 (28%)	20 (28%)	3,82 (0,87)
V11 I am positive and committed to use new types of pedagogical practices suitable for refugee and immigrant students.	0 (0%)	2 (1%)	72 (51%)	37 (26%)	31 (22%)	3,68 (0,83)
V12 I would be open to trying alternative types of teaching practices for refugee and immigrant learners.	0 (0%)	5 (3%)	68 (48%)	44 (31%)	25 (18%)	3,63 (0,81)

Rate the extent to which you can perform the following	Not at all	To a slight extent	To a moderate extent	To a large extent	To a great \extent	MEAN (S.D.)
V13 I would be willing to learn how to apply teaching methods suitable for refugee and immigrant learners.	0 (0%)	4 (3%)	65 (46%)	39 (27%)	34 (24%)	3,73 (0,86)
V14 I would be open to trying new practices for refugee and immigrant learners that need time to learn.	0 (0%)	3 (2%)	70 (49%)	38 (27%)	31 (22%)	3,68 (0,84)
V15 I am aware of the diversity of cultural backgrounds of refugee and immigrant learners.	2 (1%)	2 (1%)	61 (43%)	52 (37%)	25 (18%)	3,68 (0,83)
V16 I can learn from refugee and immigrant learners whose cultural background is different from mine.	0 (0%)	1 (1%)	57 (40%)	48 (34%)	36 (25%)	3,84 (0,81)
V17 I am proud of refugee and immigrant learners' cultures.	0 (0%)	4 (3%)	37 (26%)	70 (49%)	31 (22%)	3,90 (0,77)
V18 I am aware of refugee and immigrant learners' socio-cultural differences.	0 (0%)	0 (0%)	33 (42%)	9 (12%)	36 (46%)	4,04 (0,95)

How much do you agree with the following statements	Disagree strongly	Disagree	Neither agree or disagree	Agree	Agree strongly	MEAN (S.D)
V19 When I see injustice and do nothing about it, I feel guilty.	2 (2%)	0 (0%)	36 (25%)	56 (39%)	48 (34%)	4,04 (0,85)
V20 Helping those less fortunate than me will change my life.	1 (1%)	1 (1%)	36 (25%)	73 (51%)	31 (22%)	3,93 (0,75)
V21 I appreciate the presence of refugees and immigrants in my city.	0 (0%)	0 (0%)	31 (22%)	85 (60%)	26 (18%)	3,96 (0,63)
V22 The public expression of the identity of the culturally different should be limited.	0 (0%)	17 (12%)	50 (35%)	64 (45%)	11 (8%)	3,49 (0,81)

How much do you agree with the following statements	Disagree strongly	Disagree	Neither agree or disagree	Agree	Agree strongly	MEAN (S.D)
V23 All groups should feel the need and the right to express their peculiarity in the public space.	3 (2%)	6 (4%)	9 (6%)	109 (77%)	15 (11%)	3,89 (0,72)
V24 Resources should be distributed so that everyone can live a decent life.	0 (0%)	0 (0%)	46 (32%)	55 (39%)	41 (29%)	3,96 (0,78)
V25 Members of the different groups should be treated equally	0 (0%)	1 (1%)	23 (16%)	75 (53%)	43 (30%)	4,13 (0,69)
V26 All people should be equally exposed to environmental pollution and risks.	3 (2%)	2 (2%)	43 (30%)	56 (39%)	38 (27%)	3,87 (0,90)
V27 An alternative to the minimum wage could be a salary that calculates a decent standard of living.	0 (0%)	3 (2%)	24 (17%)	78 (55%)	37 (26%)	4,05 (0,72)
V28 All people must have the opportunity to participate in decisions that can influence them.	0 (0%)	1 (1%)	26 (18%)	70 (49%)	45 (32%)	4,12 (0,72)
V29 Economic activity should be within the bounds of morality.	0 (0%)	1 (1%)	20 (14%)	88 (62%)	33 (23%)	4,08 (0,63)
V30 It is an act of life for me to struggle to build a just and sustainable world.	0 (0%)	0 (0%)	30 (21%)	81 (57%)	31 (22%)	4,01 (0,66)
V31 I can make the difference for a better future.	0 (0%)	1 (1%)	37 (26%)	83 (58%)	21 (15%)	3,87 (0,65)
V32 I feel that we have to claim the common good through our active action on an individual and collective level.	0 (0%)	0 (0%)	34 (24%)	75 (53%)	33 (23%)	3,99 (0,69)
V33 The marginalized people must have their own voice in public affairs.	2 (1%)	4 (3%)	49 (34%)	65 (46%)	22 (16%)	3,71 (0,81)

How much do you agree with the following statements	Disagree strongly	Disagree	Neither agree or disagree	Agree	Agree strongly	MEAN (S.D)
V34 The interests of today's generations should not be at stake for those who will be born after 50 years.	1 (1%)	2 (1%)	39 (28%)	66 (46%)	34 (24%)	3,92 (0,79)
V35 We must respect the cultural heritage of others as well as ours.	0 (0%)	0 (0%)	19 (13%)	76 (54%)	47 (33%)	4,20 (0,65)
V36 The right to the goods of nature belongs to everyone.	0 (0%)	0 (0%)	25 (18%)	73 (51%)	44 (31%)	4,13 (0,69)
V37 Economic prosperity is not an indicator of the wealth we hold, but how well this wealth is distributed in a fair way.	0 (0%)	0 (0%)	37 (26%)	66 (46%)	39 (28%)	4,01 (0,73)
V38 When I buy products that I like at affordable prices, I do not care about where they come from.	12 (8%)	21 (15%)	36 (25%)	52 (37%)	21 (15%)	3,35 (1,15)

How much do you agree with the following statements	Disagree strongly	Disagree	Neither agree or disagree	Agree	Agree strongly	MEAN (S.D.)
V39 Teaching is more a moral and political act than acquiring the knowledge and skills required in the labor market.	0 (0%)	0 (0%)	34 (24%)	71 (50%)	37 (26%)	4,02 (0,71)
V40 I believe that learners are able to co-create their own learning.	0 (0%)	2 (2%)	37 (26%)	87 (61%)	16 (11%)	3,82 (0,63)
V41 I believe that learners can change the world.	0 (0%)	0 (0%)	45 (32%)	71 (50%)	26 (18%)	3,87 (0,70)
V42 I believe that learners need skills that go far beyond what they have learned at school.	0 (0%)	0 (0%)	30 (21%)	63 (44%)	49 (35%)	4,13 (0,74)
V43 I believe that learners love learning but are oppressed with sterile knowledge.	0 (0%)	4 (3%)	34 (24%)	71 (50%)	33 (23%)	3,94 (0,76)

How much do you agree with the following statements	Disagree strongly	Disagree	Neither agree or disagree	Agree	Agree strongly	MEAN (S.D.)
V44 I believe that learners have a voice and should be heard.	0 (0%)	0 (0%)	39 (28%)	70 (49%)	33 (23%)	3,96 (0,71)
V45 I believe that learners are not empty containers waiting to be filled with knowledge.	0 (0%)	0 (0%)	31 (22%)	78 (55%)	33 (23%)	4,01 (0,67)
V46 I believe that learners can make a difference.	0 (0%)	0 (0%)	31 (22%)	71 (50%)	40 (28%)	4,06 (0,71)
V47 I believe that I can get more from the learners than I can teach them.	1 (1%)	11 (8%)	32 (22%)	85 (60%)	13 (9%)	3,69 (0,77)
V48 I do the best to turn learners more independent in their own learning.	0 (0%)	1 (1%)	29 (20%)	98 (69%)	14 (10%)	3,88 (0,56)
V49 I believe that the teacher should fight injustice even at the risk of losing his/her job.	5 (4%)	9 (6%)	63 (44%)	45 (32%)	20 (14%)	3,46 (0,94)
V50 I believe in the advisory role of the teacher.	0 (0%)	1 (1%)	44 (31%)	79 (55%)	18 (13%)	3,80 (0,65)
V51 I believe that the teacher should bring the school to society and society at school.	0 (0%)	0 (0%)	23 (16%)	95 (67%)	24 (17%)	4,01 (0,58)
V52 I believe that the teacher should talk to his/her learners about the power structures, social injustice and oppression.	1 (1%)	1 (1%)	33 (23%)	98 (69%)	9 (6%)	3,80 (0,59)
V53 I believe that the teacher should aim to teach the transformation of self and society.	0 (0%)	0 (0%)	40 (28%)	92 (65%)	10 (7%)	3,79 (0,56)
V54 I believe that the teacher should see the curriculum as a fixed package of knowledge transferred to learners.	5 (3%)	25 (18%)	31 (22%)	73 (51%)	8 (6%)	3,38 (0,96)

How much do you agree with the following statements?	Disagree strongly	Disagree	Neither agree or disagree	Agree	Agree strongly	MEAN (S.D.)
V55 My university studies prepared me to meet the needs of refugee and immigrant children.	47	38	30	22	5	2,30
	(33%)	(27%)	(21%)	(15%)	(4%)	(1,18)
V56 My teachers at the University encouraged me to promote the well-being of refugee and immigrant students.	47 (33%)	51 (36%)	32 (23%)	10 (7%)	2 (1%)	2,08 (0,98)
V57 I have got knowledge and skills in tackling the socio-cultural needs of refugee/immigrant learners.	49 (35%)	23 (16%)	36 (25%)	31 (22%)	3 (2%)	2,41 (1,23)
V58 I have got knowledge and skills in tackling the emotional needs of refugee/immigrant learners.	37	28	38	32	7	2,61
	(26%)	(20%)	(27%)	(22%)	(5%)	(1,23)
V59 I have got knowledge and skills in tackling the psychological needs of refugee/immigrant learners.	39	29	32	37	5	2,58
	(27%)	(20%)	(23%)	(26%)	(4%)	(1,24)
V60 I have got knowledge and skills in tackling the trauma needs of refugee/immigrant learners.	60	19	23	36	5	2,34
	(42%)	(13%)	(16%)	(25%)	(4%)	(1,34)
V61 I have got knowledge and skills in tackling the learning needs of refugee/immigrant learners.	54 (38%)	19 (13%)	21 (15%)	40 (28%)	8 (6%)	2,50 (1,39)
V62 I have got knowledge and skills in promoting the intercultural competences of learners with different socio-cultural backgrounds.	42 (30%)	40 (28%)	24 (17%)	32 (22%)	4 (3%)	2,41 (1,21)
V63 I have got knowledge and skills in promoting mentorship with refugee/immigrant learners.	55	32	19	31	5	2,29
	(39%)	(22%)	(13%)	(22%)	(4%)	(1,28)

How much do you agree with the following statements about refugee children problems and challenges	Disagree strongly	Disagree	Neither agree or disagree	Agree	Agree strongly	MEAN (S.D.)
V64 Difficulties with social skills.	4	16	49	68	5	3,38
	(3%)	(11%)	(34%)	(48%)	(4%)	(0,84)
V65 Difficulties in forming friendships	4 (3%)	16 (11%)	38 (27%)	80 (56%)	4 (3%)	3,45 (0,84)
V66 Worried or anxious	6	16	55	62	3	3,28
	(4%)	(11%)	(39%)	(44%)	(2%)	(0,85)
V67 Unhappy	8	20	53	44	17	3,30
	(6%)	(14%)	(37%)	(31%)	(12%)	(1,04)
V68 Lacking in self-	9 (6%)	19	43	67	4	3,27
confidence/esteem		(14%)	(30%)	(47%)	(3%)	(0,95)
V69 Poor concentration and attention	4 (3%)	16 (11%)	45 (32%)	76 (53%)	1 (1%)	3,38 (0,81)
V70 Emotional problems	2 (1%)	12 (8%)	68 (42%)	72 (45%)	7 (4%)	3,43 (0,75)
V71 School dropout	3	15	49	80	14	3,54
	(2%)	(9%)	(30%)	(50%)	(9%)	(0,85)
V72 Children attending irregularly	7	13	47	80	14	3,50
	(4%)	(8%)	(29%)	(50%)	(9%)	(0,92)
V73 Language problems	6	18	50	76	11	3,42
	(4%)	(11%)	(31%)	(47%)	(7%)	(0,91)
V74 Bullying	15	19	50	64	13	3,25
	(9%)	(12%)	(31%)	(40%)	(8%)	(1,07)
V75 Lack of money for supplies	8	20	72	55	6	3,19
	(5%)	(12%)	(45%)	(34%)	(4%)	(0,88)
V76 Low expectations	11	13	67	59	11	3,29
	(7%)	(8%)	(41%)	(37%)	(7%)	(0,96)
V77 Psychological stress	11	18	40	84	8	3,37
	(7%)	(11%)	(25%)	(52%)	(5%)	(0,99)
V78 Traumatic experiences	8	16	46	86	5	3,40
	(5%)	(10%)	(29%)	(53%)	(3%)	(0,90)
V79 Violent and aggressive	16	18	52	64	11	3,22
	(10%)	(11%)	(32%)	(40%)	(7%)	(1,07)

How much do you agree with the following statements about refugee children problems and challenges	Disagree strongly	Disagree	Neither agree or disagree	Agree	Agree strongly	MEAN (S.D.)
V80 Scared	11	22	60	66	2	3,16
	(7%)	(14%)	(37%)	(41%)	(1%)	(0,92)
V81 Bad nutrition	18	23	55	65	0	3,04
	(11%)	(14%)	(34%)	(41%)	(0%)	(1,00)
V82 Do not follow class routines	9 (6%)	22 (14%)	63 (39%)	62 (38%)	5 (3%)	3,20 (0,91)